

**The Role of the Board in Quality and Safety:
See the Problem, Own the Problem, Fix the Problem**
James Watt Centre 1, Heriot Watt University, Edinburgh

Day 1: Wednesday 22nd February
See the Problem, Own the Problem

Time	Topic	Faculty
08:00-09:00	Registration and Coffee	
09:00-09:05	Introduction and Welcome	Dr Brian Robson, Executive Clinical Director & Dr Denise Coia, Chair Healthcare Improvement Scotland
09:05-09:15	Opening Remarks from NHSScotland's Chief Executive	Derek Feeley, Director, General Health and Social Care , Scottish Government
09:15-09:45	Where Are We in Our Quality and Safety Journey?	Dr Jason Leitch, Clinical Director, Quality Unit, Scottish Government
09:45-11:15	The Role of the Board: See the Problem, Own the Problem	James E. Orlikoff, President Orlikoff & Associates Inc
11:15-11:45	Coffee Break	
11:45-12:30	What has Been Achieved Since the Last Boards on Board event?	Dr Brian Robson
12:30-13:00	Board Table Exercise	All
13:00-13:45	Lunch	
13:45-15:30	The Cost and Quality Agenda: What Does this Mean for Your Board?	James E. Orlikoff & Gerry Marr, Chief Executive, NHS Tayside
15:30-16:00	Board Table Exercise	All
16:00-16:15	Break	
16:15-17:15	<i>Person-Centred Care</i>	Diane Murray and Professor Craig White, Ayrshire and Arran
17:15-17:45	Organisation Specific Action Planning	All
19:00	Dinner	Dr Denise Coia

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Day 2: Thursday 23rd February
Fix the Problem

Time	Topic	Faculty
08:30-09:00	Coffee	
09:00-09:10	Welcome Back and Recap	Jason Leitch
09:10-10:40	Creating a Learning System for Quality and Safety	James E. Orlikoff and Brian Durward, Director Educational Development, NHS Education for Scotland
10:40-11:00	Break	
11:00-12:00	Capability Building and Improvement Workforce Development	Dr Brian Robson & Brian Durward
	Board Table Exercise	All
12:00-12:45	Lunch	
12:45-14:00	Breakout Sessions <ul style="list-style-type: none"> • CEOs and FDs – facilitated by Jason Leitch and Derek Feeley • Non Executive Directors - facilitated by James E. Orlikoff, Ros Gray and Jeannette Morrison • Nurse Directors and Medical Directors - facilitated by Dr Brian Robson and Carol Haraden, PhD 	
14:00-14:30	Organisation Specific Action Planning	All
14:30-15:00	Final Q&A – Action Planning – Where Do We Go from Here?	All
15:00	Close and depart	