



Leadership Driver Diagram

The Institute for Healthcare Improvement



A driver diagram is used to conceptualise an issue and to determine its system components which will then create a pathway to achieve the goal. Primary Drivers are system components which will contribute to moving the primary outcome. Secondary drivers are elements of the associated primary driver. They contain change concepts that can be used to create projects that will affect the primary driver.

Scottish Patient Safety Programme Leadership Diagram

Outcome

Primary Drivers

Secondary Drivers

Develop the infrastructure to support quality and safety improvement

- Establish an SPSP Implementation Committee
- Ensure a feedback mechanism for issues raised in Walk-rounds
- Ensure the development of a measurement system used to understand and drive patient care quality and safety indicators
- Assign a senior leader to each improvement area (critical care, general ward, medicines management and peri-operative care)

Provide oversight to programme

- Meet with the Programme Manager remove barriers
- Meet regularly with the SPSP Implementation Committee to track progress and remove barriers
- Display the Gantt chart that depicts progress toward SPSP goals

Provide the Leadership System to Support the Improvement of Safety and Quality Outcomes in your Board

Promote the position of safety and quality in the organization

- Ensure that the senior team participates in Walk-rounds
- Place safety and quality issues at the top of senior leader meeting agendas
- Add SPSP progress and outcomes to the Board agenda